

# USER MANUAL OF

PowerBase MATE HV2.0

A01

OUR ENERGY WORKS FOR YOU



# Zhongrui Green Energy Technology (Shenzhen) Co., Ltd.

ZRGP is a national high-tech enterprise with a global vision. With independent research and development capabilities and focus on ESS solutions, ZRGP is becoming a world leading supplier of BMS, ESS, modules and monitoring systems. Our business scope integrates R&D, design, production and sales.

Headquartered in China, with multiple sales offices, product centers, factories, and wholly-owned subsidiaries around the world, ZRGP is committed to providing you with safe, lightweight and long-life green energy products.



ZRGP's industrial park boasts comprehensive facilities, including automated intelligent production lines, testing and aging sections, warehouse areas, office spaces, employee dormitories, cafeteria etc. A majority of the production and testing equipment possessed by the company is imported from Germany, whose advanced level and automation level are on the cutting edge of the industry.

**21000m<sup>2</sup>**

Factory Area

**3GWh**

Per Year

**90+**

Countries We Export To

## Company Advantages

- Years of research and development experience
- Sales and after-sales outlets all over the world
- Highly information-based automated factory
- Scientific production process control ability



To produce world-class energy storage products  
To serve the consumers in the global market

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# 1. Introduction

The purpose of this reference manual is to describe the S Stack'd HV Series components, its functions, and the environment in which it can be operated properly. So that the user can understand the use scope and provide the necessary information for maintenance of the Stack'd HV Series when they need to.

Lithium iron phosphate Battery:

The lithium iron phosphate battery is an energy storage product. It can be used to support reliable power for various types of equipment and systems. The product especially suitable for applications of high power, limited installation space, and restricted load-bearing and long cycle life. The lithium iron phosphate battery (LiFePO<sub>4</sub> or LFP) is the safest of the mainstream lithium battery types.

LFP is the chemistry of choice for very demanding applications. Some of its features are:

- ◆ Rugged - It can operate in deficit mode during long periods of time.
- ◆ For use in residential dwelling units and commercial buildings, indoor and outdoor.
- ◆ High round trip efficiency.
- ◆ High energy density - More capacity with less weight and volume.
- ◆ High charge and discharge currents - Fast charge and discharges are possible.
- ◆ Flexible charge voltages.
- ◆ The whole module is non-toxic, pollution-free, and environment-friendly.
- ◆ Cathode material is made from LiFePO<sub>4</sub> with safety performance and long cycle life.

## 1.1. Stack'd HV Series

Multiple battery stacks are allowed to be connected in parallel to expand capacity and power to meet the requirements of longer power supporting duration and higher power consumption.

The battery module of Stack'd HV Series has a built-in BMS battery management system, which can manage and monitor cell's information including voltage, current and temperature. 15s LFP cells make the battery module's voltage is nominal 48V. The battery modules are connected in parallel, and there are totally 15kW DC-DC equipped in main controller to raise the cluster's voltage to 260-400V.

- ◆ Battery management system (BMS) has protection functions including over-discharge, over-charge, and over-current and high/low temperature.
- ◆ The system can automatically manage charge and discharge state.
- ◆ Flexible configuration, multiple battery modules can be internal for expanding capacity.
- ◆ The module has less self-discharge, up to 3 months without charging it on shelf, no memory effect, excellent performance of shallow charge and discharge.
- ◆ Working temperature range is from -20 °C to 50°C, (charging 0°C~50°C, discharging -20°C~50°C) with excellent discharge performance and cycle life.

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◆ Small volume, light weight, plug-in embedded design module, easy to install and maintain.

## 2. Safety Precautions

It is very important and necessary to read the user manual carefully (in the accessories) before installing or using battery. Failure to do so or to follow any of the instructions or warnings in this document can result in electrical shock, serious injury, or death, or can damage battery, potentially rendering it inoperable.



Observe these instructions and keep them located near the Li-ion Battery for future reference.



For more information about this product, please contact the installer.



Work on a Li-ion Battery should be carried out by qualified personnel only.

### 2.1. General warnings



While working on the Li-ion Battery wear protective eyeglasses and



Any uncovered battery material such as electrolyte or powder on the skin or in the eyes must be flushed with plenty of clean water immediately. Then seek medical assistance. Spillages on clothing should be rinsed out with water.



Explosion and fire hazard. Terminals of the Li-ion Battery are always alive; therefore, do not place items or tools on the Li-ion Battery. Avoid short circuits, too deep discharges, and too high charge currents. Use insulated tools. Do not wear any metallic items such as watches, bracelets, etc. In case of fire, you must use a type D, foam or CO<sub>2</sub> fire extinguisher.



Do not open or dismantle the battery. Electrolyte is very corrosive. In normal working conditions contact with the electrolyte is impossible. If the battery casing is damaged do not touch the exposed electrolyte or powder because it is corrosive.



Li-ion batteries are heavy. If Involved in an accident, they can become a projectile! Ensure adequate and secure mounting and always use suitable handling equipment for transportation.



Handle with care because an ion battery is sensitive to mechanical shock.



Do not expose cable outside, all the battery terminals must be disconnected



Please use caution when it's placed around children or pets.



Do not use cleaning solvents to clean battery.



Do not expose battery to flammable or harsh chemicals or vapors.



Do not paint any part of battery; include any internal or external



Do not drop, deform, impact, cut or spearing with a sharp object.



Do not wet the battery and avoid of direct sunlight.



Do not use a damaged battery.



Please contact the supplier within 24 hours if there is something abnormal.



Any foreign object is prohibited to insert into any part of battery.



The warranty claims are excluded for direct or indirect damage due to items above.



Recharge and maintain the battery pack regularly every three months to ensure the battery is in the best condition.

Don't store the battery at 0% SOC for over one month, this may result in permanent damage to the battery and violet the warranty.



It is prohibited to connect the battery with different type of battery.



It is prohibited to put the batteries working with faulty or incompatible inverter.



It is prohibited to disassemble the battery (QC tab removed or damaged).



Please do not open, repair, or disassemble the battery except trained technicians. We do not undertake any consequences or related responsibility which, because of violation of safety operation, or violation of design, production, and equipment safety standards.

## 2.2. Charge and discharge warnings



If the battery is stored for a long time, it is required to charge them every three months, and the SOC should be no less than 90%.



Battery needs to be recharged within 12 hours, after fully discharged.



Do not connect battery with PV solar wiring directly.



Use only with BMS approved by the supplier.



If charged after the Lithium Battery was discharged below the “Discharge cut-off voltage”, or when the Lithium Battery is damaged or overcharged, the Lithium Battery can release a harmful mixture of gasses such as phosphate.



The temperature range over which the battery can be charged is 0°C to 50°C. Charging the battery at temperatures outside this range may cause severe damage to the battery or reduce battery life expectancy.



The temperature range over which the battery can be discharged is -20°C to 50°C. Discharging the battery at temperatures outside this range may cause severe damage to the battery or reduce battery life expectancy.

### 2.3. Transportation warnings



If the battery system needs to be moved or repaired, the power must be cut off and the battery is completely shut down; The battery must be transported in its original or equivalent package and in an upright position. If the battery is in its package, use soft slings to avoid damage.



Do not stand below a battery when it is hoisted.



Never lift the battery at the terminals or the BMS communication cables, only lift the battery at the handles.



Battery packs need to be packed before they can be shipped, during transportation, severe impact, extrusion, direct sunlight, and rain should be avoided.

#### **NOTE:**

•Batteries are tested according to UN Handbook of Tests and Criteria, part III, sub section 38.3 (ST/SG/AC.10/11/Rev.5).

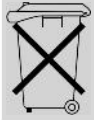
•For transport the batteries belong to the category UN3480, Class 9, Packaging Group II and must be transported according to this regulation. This means that for land and sea transport (ADR, RID & IMDG) they must be packed according to packaging instruction P903 and for air transport (IATA) according to packaging instruction P965. The original packaging complies with these instructions.



## 2.4. Disposal of lithium batteries



Batteries marked with the recycling symbol must be processed via a recognized recycling agency. By agreement, they may be returned to the manufacturer.



Batteries must not be mixed with domestic or industrial waste.



Do not throw a battery into fire.

## 2.5. Before Connecting

- ◆ After unpacking, please check product and packing list first, if product is damaged or lack of parts, please contact with the local retailer.
- ◆ Before installation, be sure to cut off the grid power and make sure the battery is in the turned-off mode.
- ◆ Wiring must be correct, do not mistake the positive and negative cables, and ensure no short circuit with the external device.
- ◆ It is prohibited to connect the battery and AC power directly.
- ◆ The embedded BMS in the battery is designed for 48V DC, please DO NOT connect battery in series.
- ◆ Battery system must be well grounded, and the resistance must be less than 100mΩ.
- ◆ Make sure the grounding connection set correctly before operation.
- ◆ Please ensure the electrical parameters of battery system are compatible to related equipment.
- ◆ Keep the battery away from water and fire.

# 3. Component's introduction and Daily usage

## 3.1. Whole Cluster

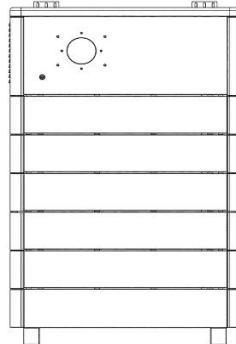


Figure 3.1. Overall system diagram of five battery modules

Items		Parameters							
1	Model	Stack'd HV Series							
2	Controller Module	HG-MC400-100D1							
3	Battery Module Type	HG-FS48100-15OSJ1							
4	Battery Module Chemistry	LiFePO4							
5	Battery Module QTY	2	3	4	5	6	7	8	
6	Nominal Capacity (Ah)	200	300	400	500	600	700	800	
7	Nominal Energy(kWh)	9.6	14.4	19.2	24	28.8	33.6	38.4	
8	Voltage	Nominal(V)	380						
		Operating Voltage Range (Vdc)	260-400						
9	Current	Max. Charging(A)	36	48	48	48	48	48	48
		Max. Discharging(A)	36	48	48	48	48	48	48
10	Max Power @ 50%SOC (kW)	10.2	14.4	14.4	14.4	14.4	14.4	14.4	
11	Weight (Approx)	370lbs	482lbs	593lbs	705lbs	816lbs	928lbs	1038lbs	
12	Dimensions (H*W=29*D=15.75)	31.4inches	36.7inches	42.0inches	47.3inches	52.6inches	57.9inches	63.2inches	
13	Communication	RS485, CAN, Wi-Fi, RS232							
14	Cycle Life	6000 times@80%DOD							
15	Designed Calendar Life	≥10 years							
16	Safety Function	Over-charge, Over-discharge, Over-current, Low/High-temperature, Low-voltage, Short-circuit Protections							
17	Parallel Capability	Maximum 15 Stacks							

### 3.2. Main Controller

#### 1. Component introduction

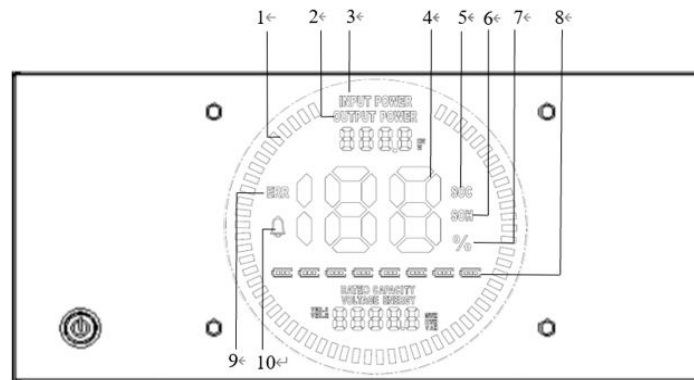


Figure 3.2.1 Controller module positive

No.	Instructions	NO.	Instructions
1	Animated streamline	6	Battery state of health (SOH)
2	Discharge power	7	Numerical percentage
3	Charging power	8	Number of modules
4	Numerical information	9	Fault (error)
5	Battery state of charge (SOC)	10	Alarm (warning)

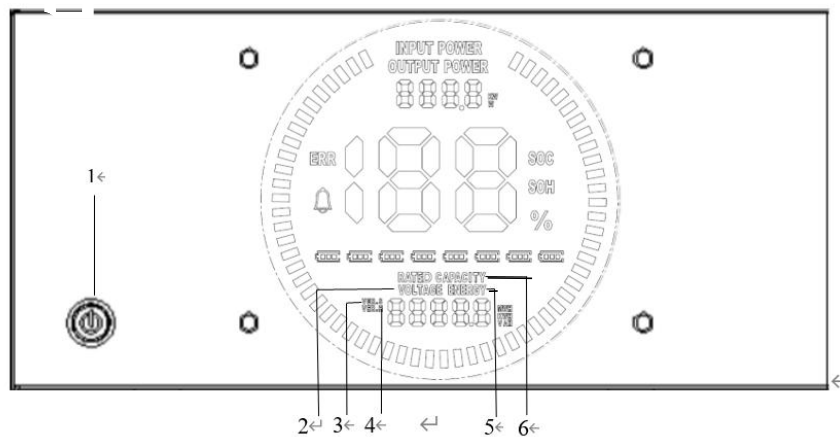


Figure 3.2.2 Controller module positive

No.	Instructions	NO.	Instructions
1	Power switch	4	Hardware version
2	Current voltage level	5	Energy throughput
3	Software version	6	Capacity of a new battery

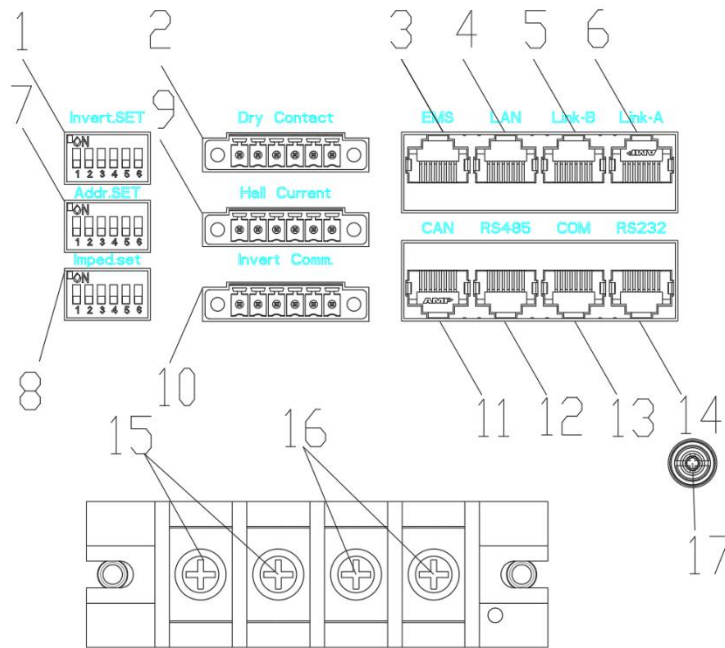


Figure 3.2.3 Interface definition of Controller module

No.	Component	Function
1	Inverter protocol dialing switch	Set address to communicate with inverter
2	Dry Contact (Reserved)	Reserved port
3	Reserved	Reserved port
4	Reserved	Reserved port
5	Parallel communication port B	Port to parallel another cluster
6	Parallel communication port A	Port to parallel another cluster
7	Dial Switch of Cluster	Set address of cluster for paralleling
8	Imped.SET Address	Set resistance to match circuit
9	Hall Current (Reserved)	Reserved port
10	Inverter CAN /RS485communication port	The communication port which can fit with both of CAN and RS485 protocol for inverter
11	Inverter CAN communication port	The communication port which can fit with CAN for inverter
12	Inverter RS485communication port	The communication port which can fit with RS485 protocol for inverter
13	CAN upgrade/ monitor communication port	The port for upgrade/ monitor in CAN protocol
14	RS232 communication interface	Reserved port
15	Charge discharge positive electrode	Negative electrode of cluster
16	Charge discharge negative electrode	Positive electrode of cluster
17	Wi-Fi interface	Connect Wi-Fi antenna

### Power switch

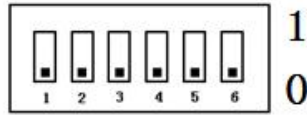
Power switch: turn on/off the input and output of the whole system.

### Display screen

Display screen: the interface can observe the operation status information SOC, SOH, charging and discharging power, alarm fault indication, charging and discharging status display and system status indication of the whole system.

## Address dial switch

Dial switch: 6-digit dial switch, address "0" and "1", as shown in the figure. After setting, you need to restart the system and activate it.



When the system groups are in parallel, the communication between two levels is needed. Both master and slave packets need hardware address configuration, and the hardware address can be set through the dial switch on the board. The definition of switch is shown in the table below.

Address Coding	Dial Code Switch Position						Definition
	#1	#2	#3	#4	#5	#6	
1	ON	OFF	OFF	OFF	OFF	OFF	The host computer can monitor the operation of other systems by setting the main package
2	OFF	ON	OFF	OFF	OFF	OFF	Set to the slave Cluster 2
3	ON	ON	OFF	OFF	OFF	OFF	Set to the slave Cluster 3
4	OFF	OFF	ON	OFF	OFF	OFF	Set to the slave Cluster 4
5	ON	OFF	ON	OFF	OFF	OFF	Set to the slave Cluster 5
6	OFF	ON	ON	OFF	OFF	OFF	Set to the slave Cluster 6
7	ON	ON	ON	OFF	OFF	OFF	Set to the slave Cluster 7
8	OFF	OFF	OFF	ON	OFF	OFF	Set to the slave Cluster 8
9	ON	OFF	OFF	ON	OFF	OFF	Set to the slave Cluster 9
10	OFF	ON	OFF	ON	OFF	OFF	Set to the slave Cluster 10
11	ON	ON	OFF	ON	OFF	OFF	Set to the slave Cluster 11
12	OFF	OFF	ON	ON	OFF	OFF	Set to the slave Cluster 12
13	ON	OFF	ON	ON	OFF	OFF	Set to the slave Cluster 13
14	OFF	ON	ON	ON	OFF	OFF	Set to the slave Cluster 14
15	ON	ON	ON	ON	OFF	OFF	Set to the slave Cluster 15

## 2. Status code

Status code: When the system status code is displayed as protection information, only the value will be displayed. When the system status code is displayed as fault information, error and warning code will be displayed. The definition of alarm is shown in the table below:

Warning Code (Sign like “ ”)	
1	Single Overvoltage Protection
2	Single low voltage protection
3	Charge overcurrent protection
4	Discharge overcurrent protection
6	Battery charging high temperature protection
7	Cell discharge high temperature protection
8	Battery charging low temperature protection
9	Cell discharge low temperature protection
11	High ambient temperature protection
12	Cell voltage deviation protection
21	Parallel failure protection
22	Relay over temperature protection
23	Copper busbar over temperature protection
24	Low insulation protection
51	Total voltage overcharge protection
52	Total voltage over-discharge protection
53	Low ambient temperature protection
54	MOS over temperature protection
55	MOS low temperature protection

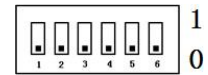
Error Code (Sign like “Err”)	
5	Short circuit protection
13	Discharge circuit failure
14	Charge circuit failure
15	Cell failure
16	NTC out-of-school failure
17	Voltage acquisition out-of-calibration fault
18	Hall sensor failure
19	External device communication interruption fault
20	Internal device communication interruption failure
25	The communication between the screen and the device was lost
26	Microelectronics failure

### **NOTE:**

•When the system is charged, the display streamline gathers in the middle, and when it is discharged, the display streamline disperses to both side

### 3. Imped.SET

Switch: 6 switches, “0”and “1”, refer to picture right. The settings will be active only after restart the battery.



After assembling the product, dial the sixth bit of this dip code by 1, which is in the form of 000001, the purpose is to maintain the communication stability of the device. When the battery is running in parallel, set the fourth DIP switch to 1 (000101) for the battery set as the host and the last battery, to DC-DC can be parallel, make the communication stability.

### 4. Link A / Link B communication port

Link A / B communication port:(RJ45 port) the definition of link A and B are same. RS485 and CAN interface is used for parallel communication between the Controller modules, and up to 15 devices can be connected in parallel.

Port definitions	RJ45 Pin	Function
	1	RS485-B
	2	RS485-A
	3	NC(NO connect)
	4	RS485-GND
	5	RS485-GND
	6	NC(NO connect)
	7	CAN-H
	8	CAN-L

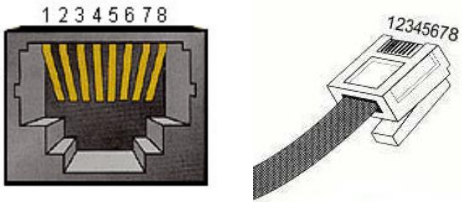
### 5. RS232 communication port

RS232 communication port: (RJ11 port) comply with RS232 protocol (baud rate: 9600), for manufacturers or professional engineers debugging or service.

Port definitions	RJ11 Pin	Function
	1	NC
	2	RS232-GND
	3	RS232-TX
	4	RS232-RX
	5	RS232-GND
	6	NC

## 6. COM communication port

COM communication port:(RJ45 port) Connect the monitoring computer to query the data and monitor the running status of the system.

Port definitions	RJ45 Pin	Function
	1	RS485-B
	2	RS485-A
	3	CAN -GND
	4	RS485-GND
	5	RS485-GND
	6	CAN -GND
	7	CAN-H
	8	CAN-L



### 3.3. Battery Module

#### 1. Components of Battery Modules

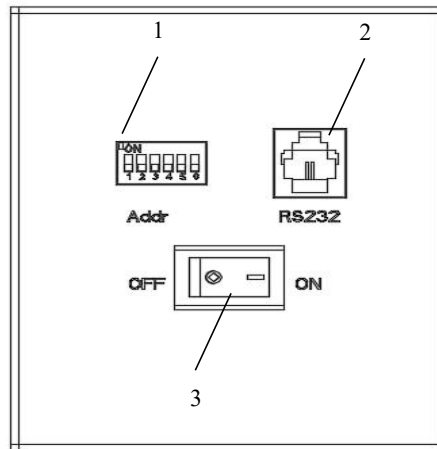


Figure 3.3. Battery module interface definition

No.	Instructions	NO.	Instructions
1	Address Dial Switch of Battery Module	2	RS232 communication interface
3	Power switch		

#### Power switch

Power switch: turn on / off the input and output of the whole battery module.

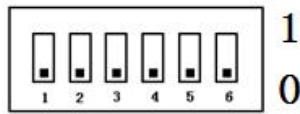
#### RS232 communication port

RS232 communication port: (RJ11 port) comply with RS232 protocol (baud rate: 9600), for manufacturers or professional engineers debugging or service.

Port definitions	RJ11 Pin	Function
	1	NC
	2	RS232-GND
	3	RS232-TX
	4	RS232-RX
	5	RS232-GND
	6	NC

## Address dial switch

ADD Switch: 6 ADD switches, “0” and “1”, refer to graph below. The settings will be active only after restart the battery.



When the battery communicates with the inverter, the address of the battery pack must be set to 1, and the address of the parallel slave should be greater than 1.

The master control is the host, and the FS battery is the slave. The host broadcasts the voltage of the parallel bus. After the slave is powered on, check whether there is voltage at the port.

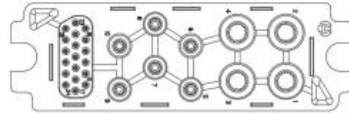
1. Refresh the dialing address when waking up from sleep, otherwise the address before shutdown will be used for startup judgment.

2. 0 does not participate in parallel operation or single machine operation (MOS does not close under any state); The hardware address can be set through the dial switch on the board. The definition of switch is shown in the following table.

Address Coding	Dial Code Switch Position						Definition
	#1	#2	#3	#4	#5	#6	
1	ON	OFF	OFF	OFF	OFF	OFF	Set to the slave Pack1
2	OFF	ON	OFF	OFF	OFF	OFF	Set to the slave Pack2
3	ON	ON	OFF	OFF	OFF	OFF	Set to the slave Pack 3
4	OFF	OFF	ON	OFF	OFF	OFF	Set to the slave Pack 4
5	ON	OFF	ON	OFF	OFF	OFF	Set to the slave Pack 5
6	OFF	ON	ON	OFF	OFF	OFF	Set to the slave Pack 6
7	ON	ON	ON	OFF	OFF	OFF	Set to the slave Pack 7
8	OFF	OFF	OFF	ON	OFF	OFF	Set to the slave Pack 8

## Battery positive and Battery negative

Positive and negative connection: the battery modules are connected in parallel through the connecting terminals, and finally the Controller module is connected in parallel. The power cable adopts waterproof connector. When connecting the power plug, its corresponding interface must be aligned.



The waterproof box.

To open the water-proof box of battery module, users need to loosen the screws on both sides firstly, and then users need to press down the pick which is in the middle lower part of the waterproof box. The outer cover can be opened in that way.

## 3.4. Inverter

### 3.4.1 Supported Brands

At present, the energy storage products of our company have completed matching tests with some series inverters of the following brands, please refer to 2.4 for the corresponding protocol dial switch settings, we will continue matching tests with inverters of other companies. Please check our official website for the latest list of supporting brands.



### 3.4.2 Inverter Matching List

The list tab only lists the inverter manufacturers one of the same series products, general inverter manufacturers in the same series of other products, the communication protocol are the same, so our battery can be communicated with the other products of same series inverter, if encounter a series of products can't communication, please contact us.

The following inverter matching list may not be up to date. The list may change according to the software version upgrade, and the reference manual may does not change immediately according to the software version upgrade. Therefore, if the user wants to get the latest inverter matching support, please browse our the official website to check the relevant documents.

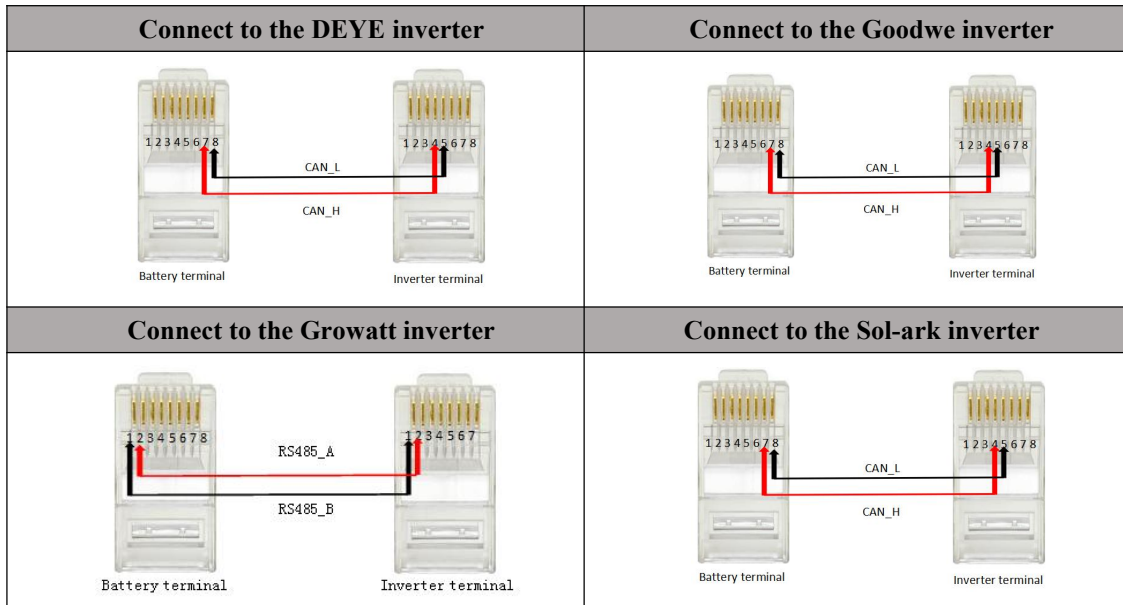
The inverter manufacturer may upgrade its software version, which may cause problems in the communication between our battery and the inverter. Therefore, before communicating with the inverter, please confirm whether the software version of the inverter is consistent with the list. If not, please contact us.

Inverter			Communication mode
Brand	Type	Protocol Version	
DEYE	ALL	/	CAN
Goodwe	GW5/6.5/8/10KN-ET	/	CAN
	GW5/6.5/8/10K-ET	/	CAN
ATESS	HPS30/50/100/120/150	/	CAN
Thinkpower	EPH4/5/6//8/10/12KTL	/	CAN
REVO	REVO E PLUS 3.2K-48	/	CAN
INVT	BD6/8/10/12KTL-RH1N	/	CAN
Sunways	STH-5/6/7/8KTL-HS	/	CAN
SOL-ARK	SOL-ARK 30/60K-3P	/	CAN
SAJ	H2-3/3.6/4/5/6/8/10K-S2	/	CAN
Growatt	SPH4000-10000TL3 BH-UP	/	CAN

### 3.4.3 Connection with Inverter

This section will introduce how to hardware connect series products with 8.2 section “Inverter Matching List”. Inverters manufacturers may upgrade their products, resulting in hardware communication interface changes. If communication is not possible in the application according to the following wiring method, please contact with us.

The CAN/RS485 communication port relates to the communication interface of inverter.



a.If you are using the pin order select box, please refer to the table above to set the dial switch, according to the inverter brand.

b.For example, if you want to match a Deye inverter, you should dial 7 high and 8 low on the battery side and 4 high and 5 low on the inverter side as shown in the following figure.



*the battery side*



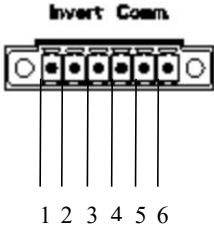
*the inverter side*

c.If the inverter brand is not shown in the table, please refer to the inverter manual or consult engineer.

**NOTE:**

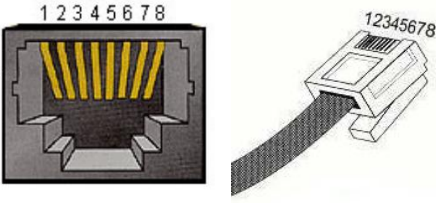
- For more connection options, please contact the supplier.
- The above CAN and RS485 communication connections are not connected the ground wire, in the application of relatively large interference, it is recommended to connect the ground wire, the ground wire connection method is a single-ended shielding line.

Inverter CAN/RS485 communication port: (3.81mm port) follows can protocol and RS485 protocol. For the output system information, the system master uses this interface to communicate with External inverter PC and other equipment.

Port definitions	6Pin	Function
	1	RS485-B
	2	RS485-A
	3	RS485 -GND
	4	CAN-L
	5	CAN-H
	6	CAN -GND

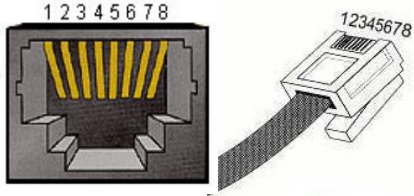
**Inverter RS485 communication port**

Rear panel RS485 communication port: (RJ45 port) follows can protocol and RS485 protocol. For the output system information, the system master uses this interface to communicate with External inverter PC and other equipment.

Port definitions	RJ45 Pin	Function
	1	RS485-B
	2	RS485-A
	3	RS485-GND
	4	NC(NO connect)
	5	NC(NO connect)
	6	RS485-GND
	7	RS485-A
	8	RS485-B

**Inverter CAN communication port**

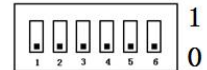
Rear panel CAN communication port: (RJ45 port) follows can protocol and RS485 protocol. For the output system information, the system master uses this interface to communicate with External inverter PC and other equipment.

Port definitions	RJ45 Pin	Function
	1	CAN-H
	2	CAN-L
	3	CAN -GND
	4	CAN-H
	5	CAN-L
	6	CAN -GND
	7	CAN-H
	8	CAN-L

### Inverter Dial Switch

ADD Switch: 6 ADD switches, '0' and '1' refer to picture right.

When the host relates to the inverter, the host computer needs to communicate. Hardware address configuration is required on the host, and the hardware address can be set through the dial switch on the board.



1. Inverter protocol setting function of dial switch 32 ~ 60: The inverter communication protocol can be changed directly by setting the dial switch, the definitions are shown in the following table.

Code	Dial Code Switch Position						Definition
	#1	#2	#3	#4	#5	#6	
0	OFF	OFF	OFF	OFF	OFF	OFF	Monitoring Software setting mode
19	ON	ON	OFF	OFF	ON	OFF	Sofar_HV
20	OFF	OFF	ON	OFF	ON	OFF	Solis_HV
21	ON	OFF	ON	OFF	ON	OFF	Reserved
22	OFF	ON	ON	OFF	ON	OFF	SMA_HV
23	ON	ON	ON	OFF	ON	OFF	Schneider_HV
24	OFF	OFF	OFF	ON	ON	OFF	Reserved
25	ON	OFF	OFF	ON	ON	OFF	Reserved
26	OFF	ON	OFF	ON	ON	OFF	Reserved
27	ON	ON	OFF	ON	ON	OFF	Reserved
28	OFF	OFF	ON	ON	ON	OFF	Reserved

29	ON	OFF	ON	ON	ON	OFF	Reserved
30	OFF	ON	ON	ON	ON	OFF	Reserved
31	ON	ON	ON	ON	ON	OFF	Reserved
32	OFF	OFF	OFF	OFF	OFF	ON	Reserved
33	ON	OFF	OFF	OFF	OFF	ON	SolArk_HV
34	OFF	ON	OFF	OFF	OFF	ON	ATESS_HV
35	ON	ON	OFF	OFF	OFF	ON	Goodwe_HV
36	OFF	OFF	ON	OFF	OFF	ON	Sermatec_HV
37	ON	OFF	ON	OFF	OFF	ON	Reserved
38	OFF	ON	ON	OFF	OFF	ON	Invt_HV
39	ON	ON	ON	OFF	OFF	ON	ThinkPower_HV
40	OFF	OFF	OFF	ON	OFF	ON	KOYOE_HV
41	ON	OFF	OFF	ON	OFF	ON	Deye_HV
42	OFF	ON	OFF	ON	OFF	ON	Growatt-HV
43	ON	ON	OFF	ON	OFF	ON	Reserved
44	OFF	OFF	ON	ON	OFF	ON	Reserved
45	ON	OFF	ON	ON	OFF	ON	MEGAREVO

### 3.5. Power on and power off the whole cluster

To power on the whole cluster, user needs to set address dial switch of controller and battery module at first. Users need to up-toggle the rightmost resistance switch which is “6” in



Imped.SET as well.

And then user need to toggle switch of battery module and press on power button of main controller.

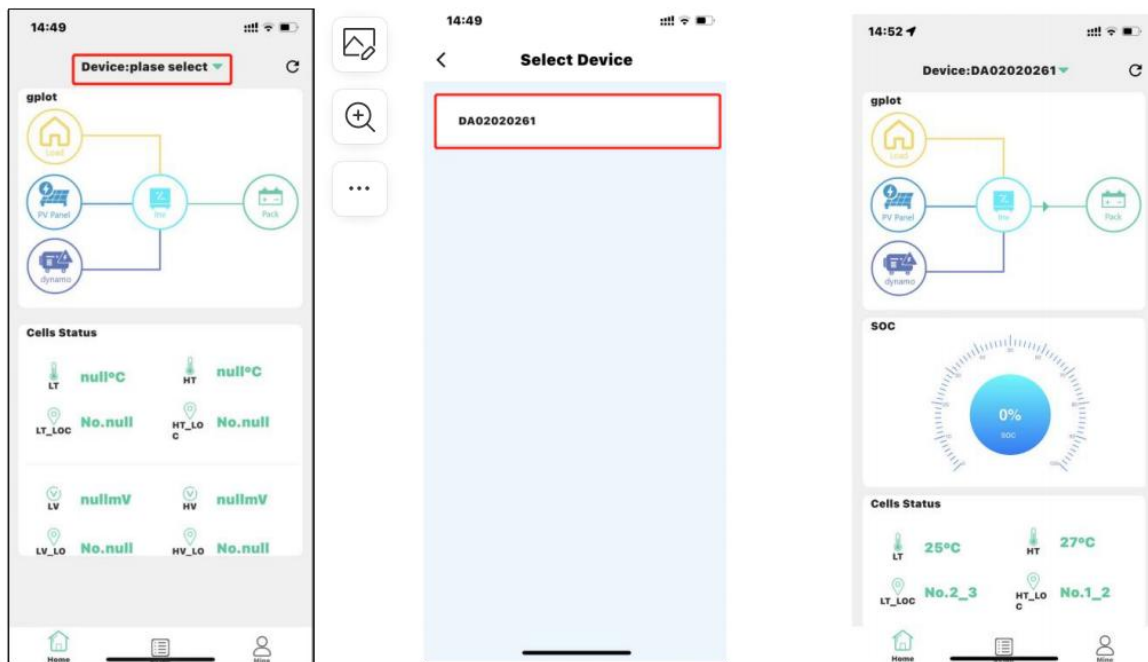
At the third step, user needs to observe the screen of controller. If there is no error appear on the screen and the number of modules is correct, the battery can operate normally. If there are any errors, please detect the battery again according to status code which user can find in 3.2 section.

To power off the cluster, user need to press on the power button again. Make sure the light extinguished after pressed the button.



### 3.6. Wi-fi configuration and adding device

1. Get in the app on phone firstly.
  2. Type in Login account.
  3. Connect to the Wi-Fi of cluster on cell phone.
  4. Click the mine button which locates at bottom-right corner and click confirm.
  5. Type the private Wi-Fi name in SSID and type in the password of user's private Wi-Fi, after this step, click confirm. If it returns to the main interface after clicked confirm, it will indicate that Wi-Fi get configured successfully.
  6. Add device on the app. The serial number of screens need to be filled in devId of the Stack HV, (It is the serial number of the main controller and also the name of the WI-FI, which can be viewed in the label position of the main controller), and the devName can be whatever you want, such as Henry home.
  7. After making sure the devID entered is correct, click confirm.
- Note: Only one click is required. (Because of if you click button twice it will remind user that the device already exists)
8. After added a device, select the device in the HOME interface to view the corresponding current data of the device.



### 3.7. Automatic matching identification function of dial switches 50 ~ 63:

This function can automatically identify the inverter and set the protocol after it is turned on, Slave machines module does not need to set the address and quantity. The Controller performs automatic identification and re matching. the definitions are shown in the following table.

Address Coding	Dial Code Switch Position						Definition
	#1	#2	#3	#4	#5	#6	
50	OFF	ON	OFF	OFF	ON	ON	Reserved for subsequent extension
51	ON	ON	OFF	OFF	ON	ON	
52	OFF	OFF	ON	OFF	ON	ON	
53	ON	OFF	ON	OFF	ON	ON	
54	OFF	ON	ON	OFF	ON	ON	
55	ON	ON	ON	OFF	ON	ON	
56	OFF	OFF	OFF	ON	ON	ON	Enable the Wi-F function for network configuration
57	ON	OFF	OFF	ON	ON	ON	
58	OFF	ON	OFF	ON	ON	ON	
59	ON	ON	OFF	ON	ON	ON	
60	OFF	OFF	ON	ON	ON	ON	Identify network connection, 0-WiFi not connected, 1-connected to the router, 2-connected to the cloud platform
61	ON	OFF	ON	ON	ON	ON	Cast the version number of the current battery
62	OFF	ON	ON	ON	ON	ON	Automatically detect the number of systems installed in parallel.
63	ON	ON	ON	ON	ON	ON	Automatically detect the number of battery modules installed in parallel

# 4.Safe handling of lithium batteries Guide

## 4.1. Schematic Diagram of Solution

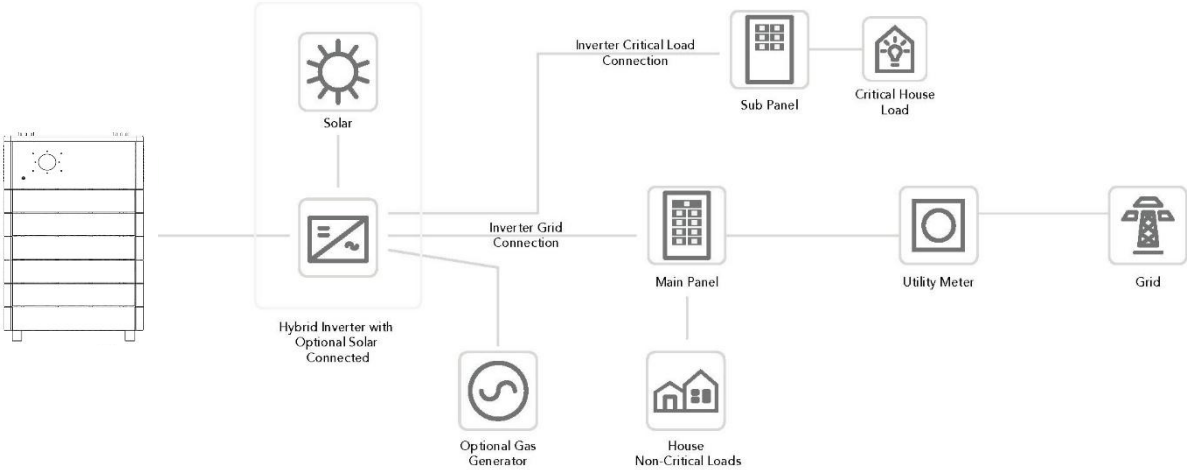


Figure 4.1. Schematic diagram of solution

## 4.2. Be familiar with system

Be careful when unpacking the system. The whole system is heavy. Don't lift it with a pole. There are sliding wheels under the system to move. The weight of the battery can be found in the chapter "specifications".

Familiar with batteries. The battery poles are located on the right side of the battery. The battery polarity is shown on the left side of the battery. The positive pole is represented by "+" and the negative pole by "-".

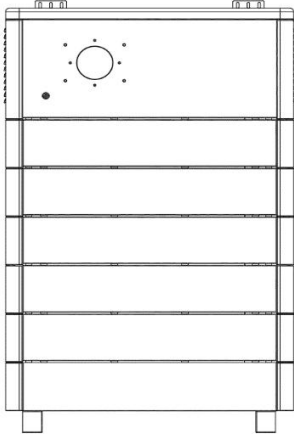


Figure 4.2. Side view of the whole system

### 4.3. Precautions before installation

Before installation, be sure to read the contents in Chapter 1 Safety Precautions, which is related to the operation Safety of installation personnel, please pay attention to.

### 4.4. Safety Gear

It is recommended to wear the following safety gear when dealing with the battery pack:



Insulated gloves



Safety goggles



Safety shoes

### 4.5. Tools

The following tools are required to install the battery pack:



Wire cutter



Cable clamp



Screwdriver



M12\*120 Embedded Expansion Bolts × 4



M6\*80 Embedded Expansion Bolts \* 6

#### **NOTE:**

• Use properly insulated tools to prevent accidental electric shock or short circuits. If insulated tools are not available, cover the entire exposed metal surfaces of the available tools, except their tips, with electrical tape.

# 5. Installation

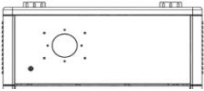
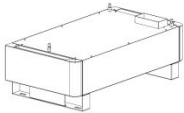






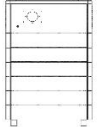
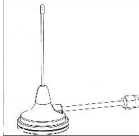


## 5.1. Package Items

Unpacking and check the Packing List:

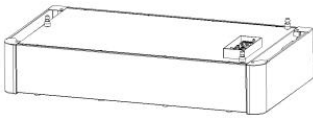



### 1) Packing List

After receiving the complete system, please check to ensure that all the following components are not lost or damaged Broken.

The required form of components for master and base installation is given below.

 <p>Master Controller ×1</p>	 <p>Base ×1</p>	 <p>1.5m power line ×2</p>
 <p>Controller fixing bracket ×2</p>	 <p>RJ45 wire for Sol-Ark inverter × 1</p>	 <p>M5*16 ×6</p>
 <p>M4*12 ×4</p>	 <p>M3*12 ×3</p>	 <p>User's manual ×1</p>
 <p>Antenna × 1</p>	 <p>Registered jack × 2</p>	 <p>RJ45 wire for paralleling × 1</p>

The required form of components for battery module installation is given below.

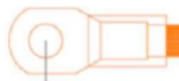
 Battery case	 Fixed frame
 M3*12 × 3	 M4*12 × 4

The form below indicates the screwdriver and torsion for corresponding screw:

Screw type	Screwdriver	Torsion
M3×12	5mm cross screwdriver	0.55±0.055 N.m
M4×12	5mm cross screwdriver	1.20±0.12 N.m
M5×16	5mm cross screwdriver	2.80±0.28 N.m
M6×12	5mm cross screwdriver	5.0±0.5 N.m

## 2) Connector

Each system will be equipped with a positive connector and a negative connector. The two connectors are not connected to the cable, and users can wire according to the actual application needs.



Positive connector




Negative connector

Cable specification	
AWG	mm <sup>2</sup>
5	16

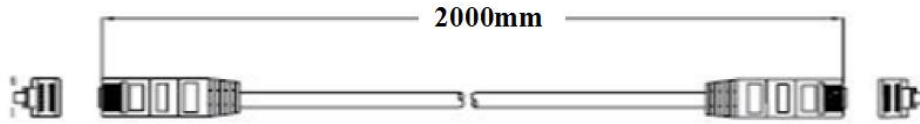
### **NOTE:**

•Safety and compliance with regulations require the installation of independent DC overload protector or disconnecting device between battery and inverter. Even if disconnecting devices are not required in some applications, overload protection is still required. Refer to the table below for typical amperes as the required fuse or circuit breaker standard. Ring terminal

### **Warning!**

All wiring must be performed by professionals.  warning! It is very important to connect the battery with proper cable for the safe and efficient operation of the system. To reduce the risk, use the correct cable and terminal sizes recommended below.

### 3) Communication connecting line between system and inverter (Optional)



## 5.2. Installation Location

Make sure that the installation location meets the following conditions:

- ◆ The area should be avoided with touching water.
- ◆ The -P version is required if it will be installed in the place close to the sea.
- ◆ The floor is flat and level.
- ◆ There are no flammable or explosive materials.
- ◆ The ambient temperature is within the range from 0°C to 50°C.
- ◆ The temperature and humidity are maintained at a constant level.
- ◆ There is minimal dust and dirt in the area.
- ◆ The distance from heat source is more than 2 meters.
- ◆ The distance from air outlet of inverter is more than 0.5 meters.
- ◆ Do not install outside directly.
- ◆ Do not cover or wrap the battery case or cabinet.
- ◆ Do not place at a child or pet touchable area.
- ◆ The installation area shall avoid of direct sunlight.
- ◆ There is no mandatory ventilation requirements for battery module, but please avoid of installation in confined area. The aeration shall avoid of high salinity, humidity, or temperature.
- ◆ For household installation, only single row units' installation is allowed, and the installation capacity is limited to 40KWH.
- ◆ Non-household application scenarios can be installed in multiple rows units, with each row installed at a spacing of 1.5 meters and above.



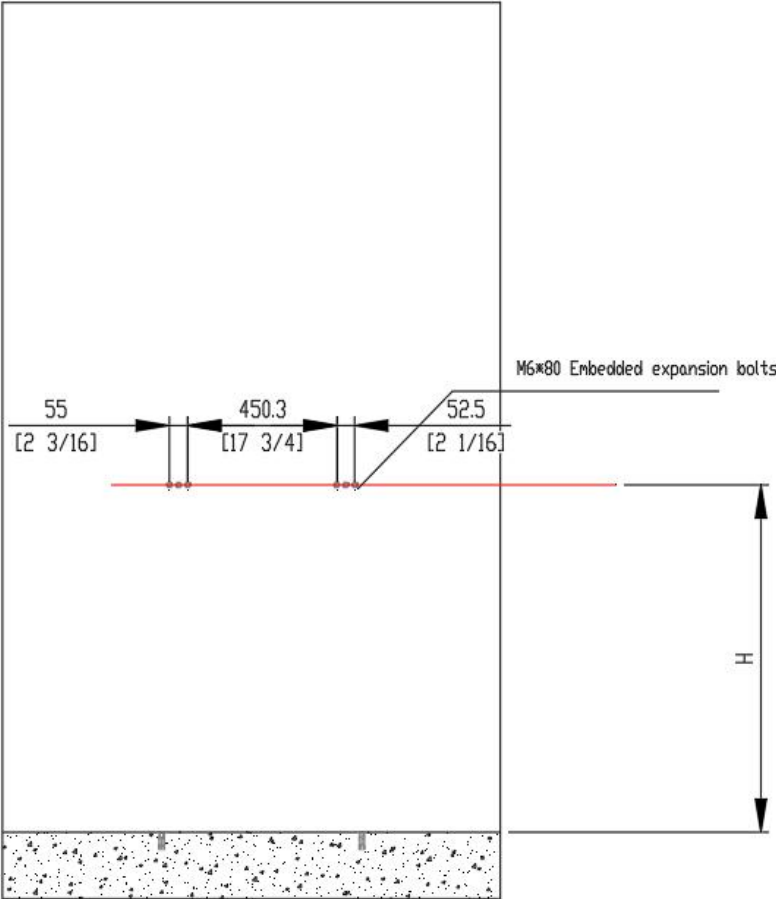
**CAUTION**

If the ambient temperature is outside the operating range, the battery pack stops operating to protect itself. The optimal temperature range for the battery pack to operate is 0°C to 55°C. Frequent exposure, to harsh temperatures may deteriorate the performance and life of the battery pack.

### 5.3. Installation

A. Stack the whole cluster

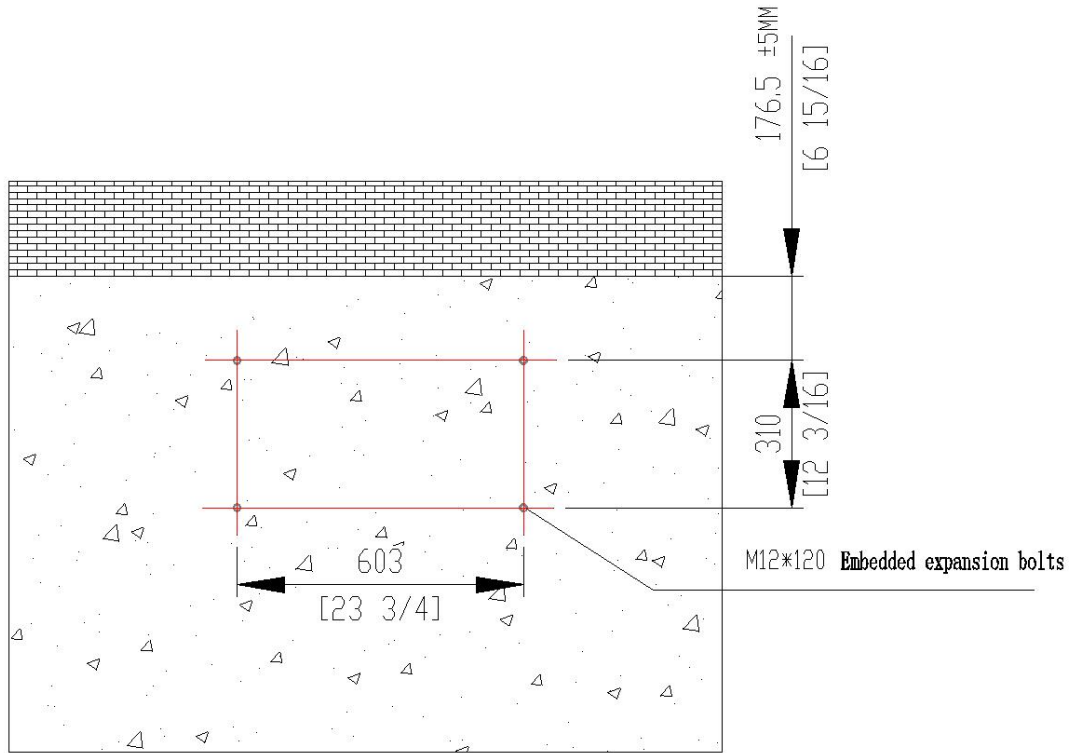
(1) According to the current number of modules, make sure the corresponding dimensions. The figure below indicates specific dimensions.



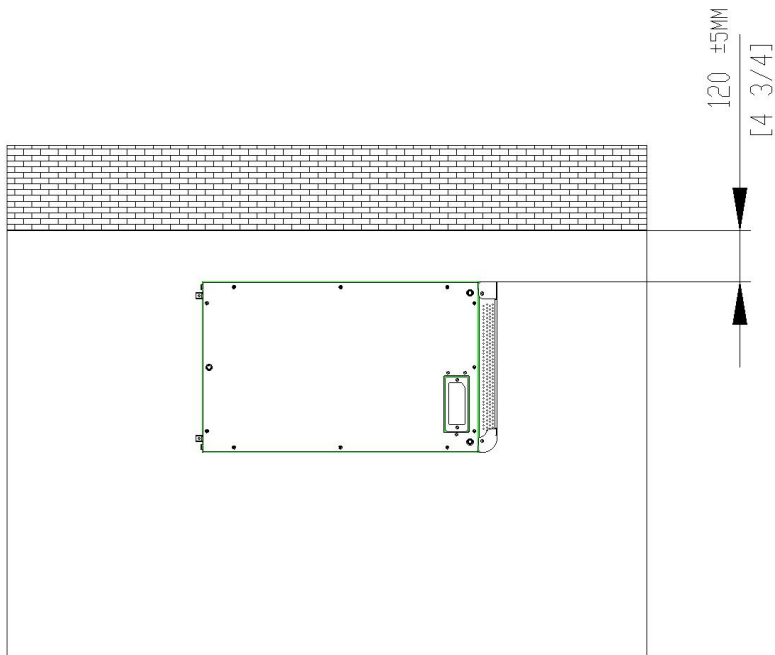
Number of Modules	Height in inch ( $\pm 0.197$ inch)	Height ( $\pm 5$ mm)
2	31.4	797.56
3	36.7	932.18
4	42.0	1066.8
5	47.3	1201.42
6	52.6	1336.04
7	57.9	1470.66
8	62.5	1587.5

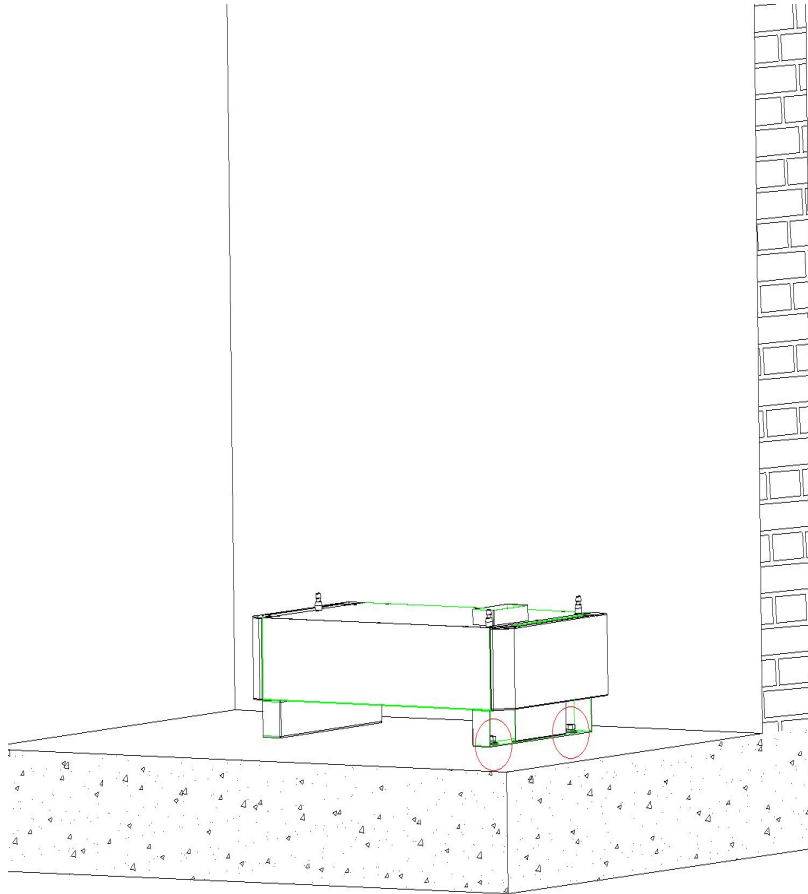
(2) Pre-embed the expansion bolts based on the dimensions as the graph below showed.





(3) Set down the base, make sure that the base is 120mm away from the wall first, and then lock the screws.

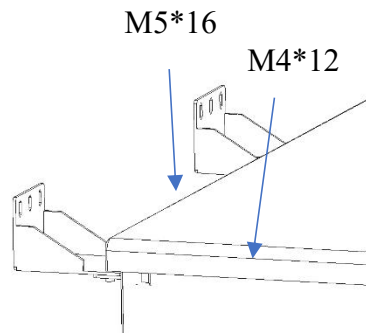
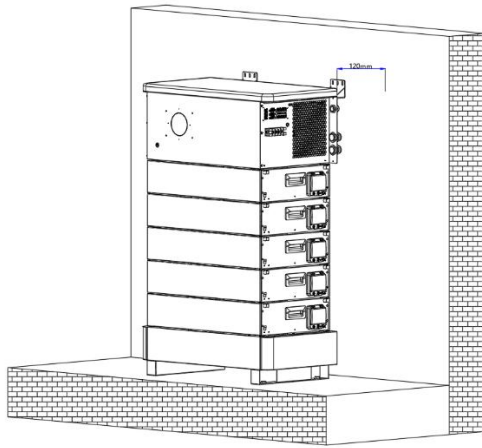




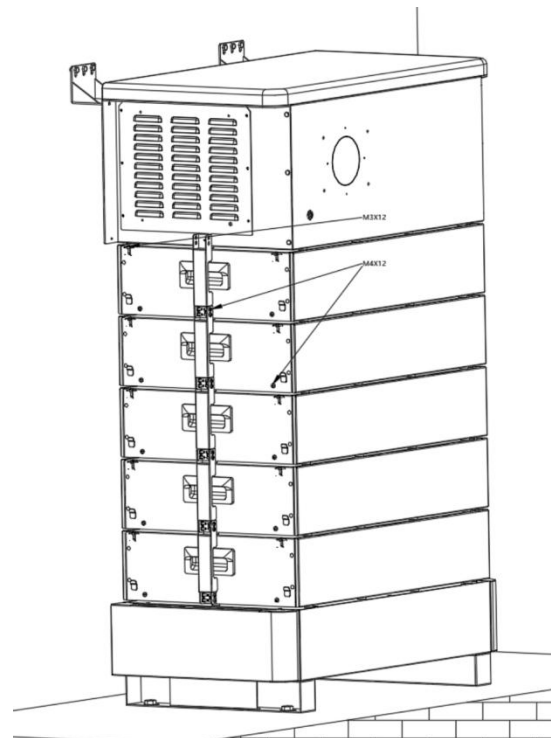
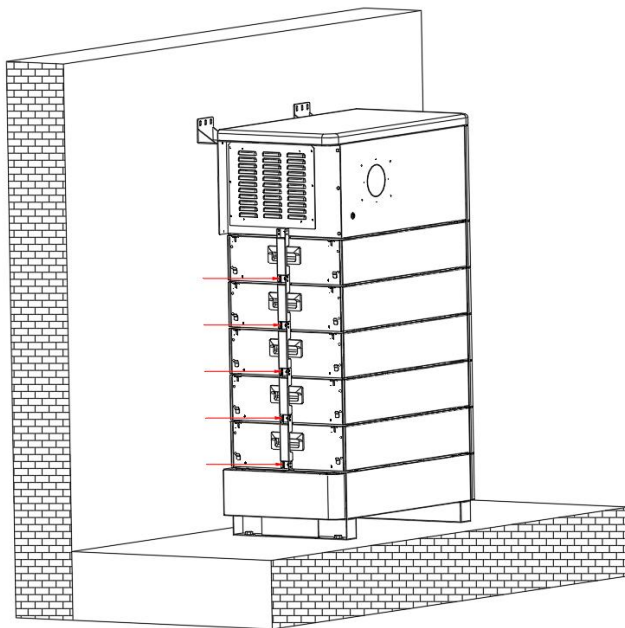
(4) Align and stack the required modules and cover the controller finally.

Note: Due to the side panels are already fixed on master and slaves, users need to dismantle those firstly.

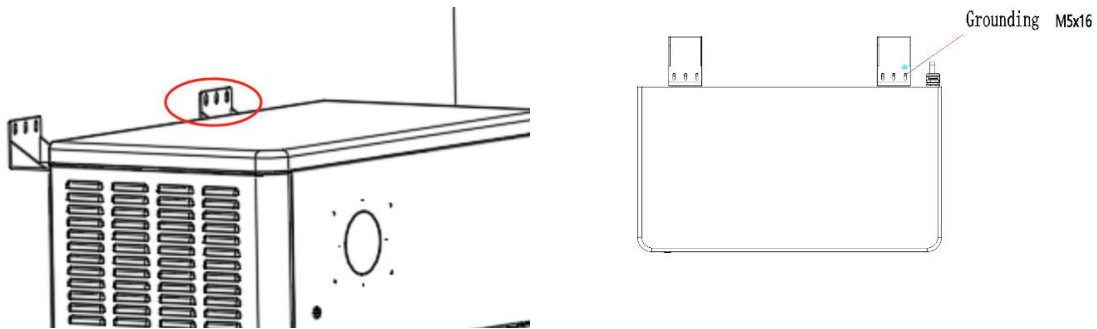
(5) Assemble and lock the controller fixing bracket according to the position of holes on the wall as the graph below shows. After this step, check whether the cluster is  $120\pm 5\text{mm}$  away from the wall and whether the height of cluster can match the holes on the wall one more time.



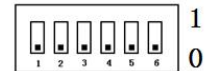
(6) Lock the fixed strip on the side and lock the fixed strip with battery modules.



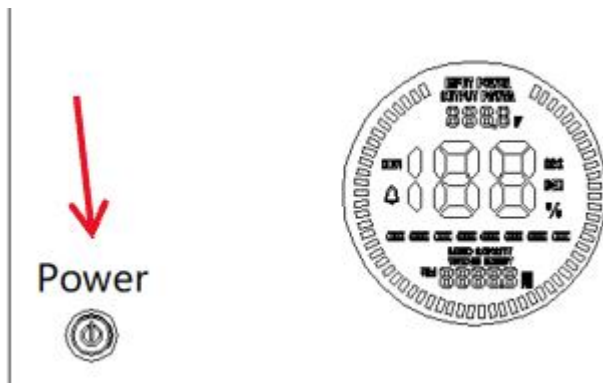
(7) As for grounding, user needs to connect the grounding wire to the controller fixed bracket which be indicated as the graph shows below.



(8) Turn on the battery's power and controller's power and wait for the screen to return to normal (soc and soh are not 0, and all the battery icons are solid, no blinking and error message, etc.). Turn the dial address to 63 which user can find in section 3.4 on main controller to automatically identify the inverter and set the protocol after it is turned on. Confirm that the stacking is successful and turn off the main control power and the breaker of PDB.



**NOTE:** Do not turn off the power of slave modules.



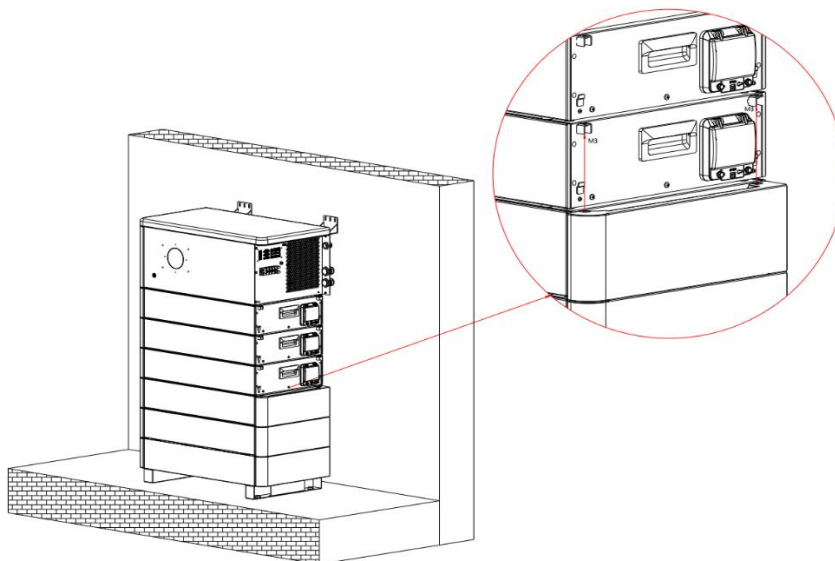
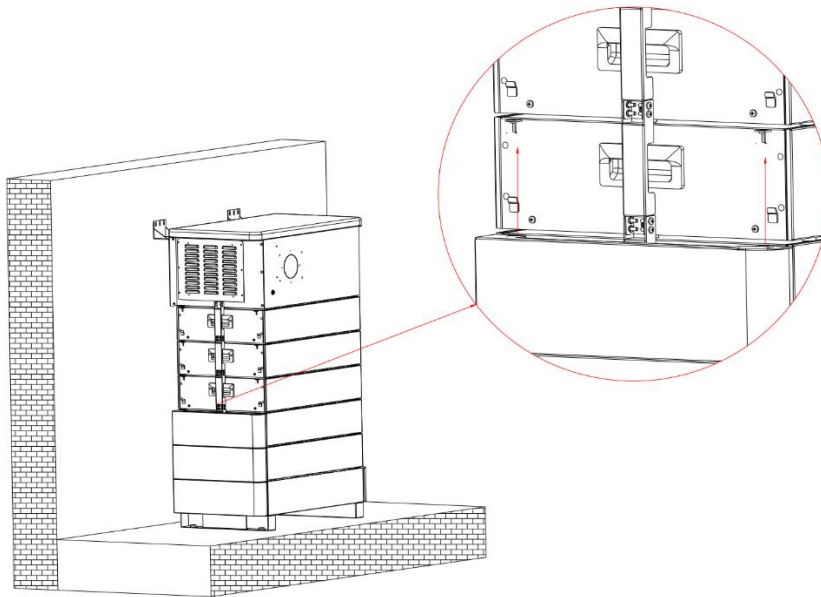
(Power Switch)

**NOTE:**

- Before starting the system, the operator should strictly check the connection terminal to ensure that the terminal is firmly connected, check whether the battery address is set correctly, and whether the inverter switches are in the off state. Do a good job in safety protection and turn on the inverter in the following order, when installing the system, the battery module bottom insulation skin remove The lower connector of the battery module is covered by a PC piece, which should be torn off before installation

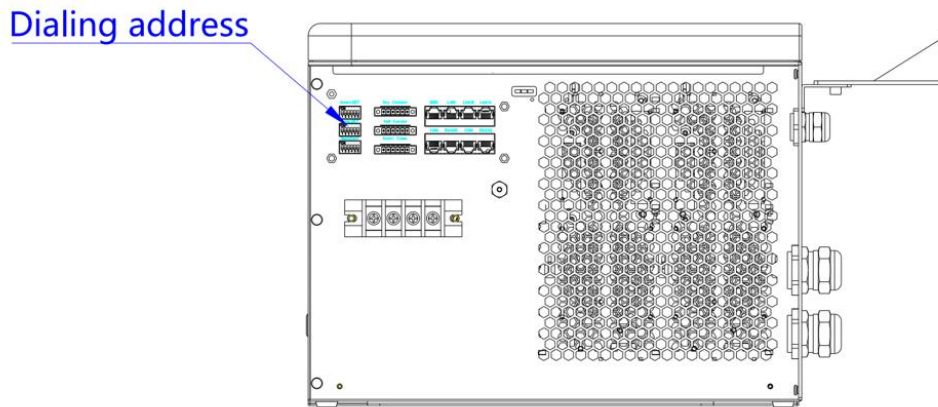
(9) Make sure that the controller power is off, connect the battery to the inverter, pay attention to the distinction between positive and negative electrodes and the connection of the communication cable, and connect the WI-FI antenna. After confirming that the connection is correct, communicate with the inverter and check whether the functions of charging and discharging is normal. The details of connection can be found in chapter 3.

(10) After confirming that all the steps mentioned above are all correct, secure the side cover with screws.



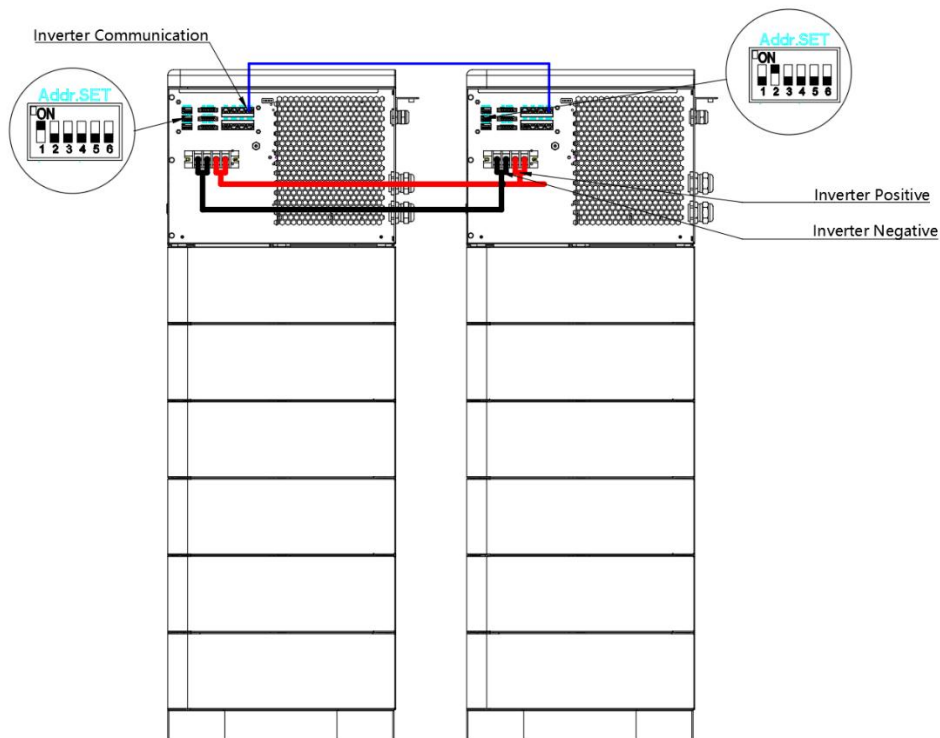
## 5.4. Parallel connection (Optional)

- (1) Check all connection terminals and communication lines carefully.
- (2) The master control address shall be set to "1" for communication between the master control and the inverter (a host system can be configured with up to 14 slave systems). Turn off the Controller switch before connecting the inverter.



- (3) Connect the parallel port of the slave to the communication cable of the host, connect the positive pole of the slave to the positive pole of the host, connect the negative pole of the slave to the negative pole of the host, connect the parallel cable of the slave to the host, and finally connect the communication cable of the host to the frequency converter.

- (4) Limit the distance between the two units to be no less than 300mm, and the recommended distance is 500mm.



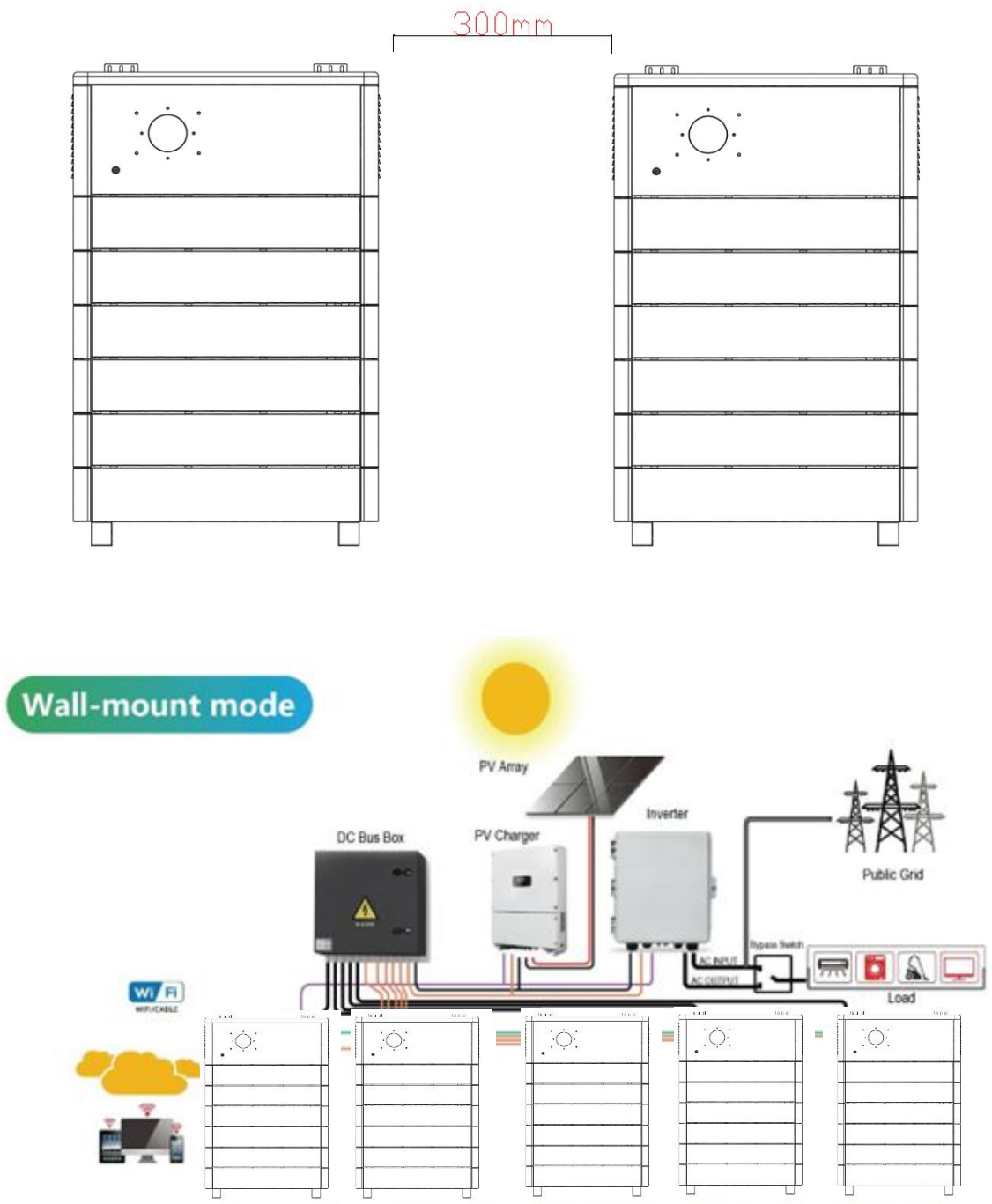


Figure 5.4. Schematic diagram of parallel solution



Note: after installation, please do not forget to contact the supplier to register online for full warranty

**NOTE:**

- In order to avoid current pulse during start-up, pre-discharge function should be added to high voltage system. All connected batteries should be turned on first, and then the circuit breaker between high voltage system and inverter should be turned on.
- Circuit breaker shall be installed between high voltage system and inverter to protect system safety.
- All installation and operation must comply with local electrical standards.

# 6. Trouble Shooting Steps

## 6.1. Problem determination based on

- 1) Whether the system can be opened.
- 2) If the system is turned on, check whether the display is on.
- 3) If the display goes off, check whether the system can be charged / discharged.

## 6.2. Preliminary determination steps

- 1) The system cannot be turned on and the system display is not illuminated. If the external switch of the system is turned on and the external power supply , the system still cannot be started and operated, please contact the dealer.
- 2) The system can be turned on, but the display shows a fault and cannot be charged or discharged. If the red light is on, it indicates that the system is abnormal. Please check the following values:
  - a) Temperature: Above 65°C or under -20°C, the system could not work in.
  - b) Discharging: Above 55°C or under -20°C, the system could not work in.
  - c) Charging: Above 55°C or under 0°C, the system could not work in.
- 3) Sudden battery shutdown

Solution: Check whether loading is too large or not, if it is, please reduce the load.

Other circumstances, if the faulty is still cannot be located, turn off battery and repair.



# 7.Storage, Transportation and Emergency Situations

## 7.1. Storage

Recharge and maintain the battery pack regularly every three months to ensure the battery is in the best condition.

Don't store the battery at 0% SOC for over one month, this may result in permanent damage to the battery and void the warranty.

## 7.2. Transportation

Battery packs need to be packed before they can be shipped, during transportation, severe impact, extrusion, direct sunlight, and rain should be protected.

## 7.3. Emergency Situations

### (1). Leaking Batteries

If the battery pack leaks electrolyte, avoid contact with the leaking liquid or gas. If one is exposed to the leaked substance, immediately perform the actions described below. Inhalation: Evacuate the contaminated area and seek medical attention.

Contact with eyes: Rinse eyes with flowing water for 15 minutes and seek medical attention.

Contact with skin: Wash the affected area thoroughly with soap and water and seek medical attention.

Ingestion: Induce vomiting and seek medical attention.

### (2). Fire

NO WATER! Only dry powder fire extinguisher can be used; if possible, move the battery pack to a safe area before it catches fire.

### (3). Wet Batteries

If the battery pack is wet or submerged in water, do not allow any person access, and

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then contact an authorized dealer for technical support.

#### (4). Damaged Batteries

Damaged batteries are dangerous and must be handled with extreme care. They are not suitable for use and may cause danger to persons or property. If the battery pack appears to be damaged, place it in the original container and return it to an authorized dealer.

***NOTE:***

- Damaged batteries may leak electrolyte or produce flammable gas.
- In case a damaged battery needs recycling, it shall follow the local recycling regulation to process, and using the best available techniques to achieve a relevant recycling efficiency.

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